Order (Order Settings)

Overview

The **Order Settings** section allows administrators to configure the complete ordering experience on the Kiosk. It includes receipt customization, cart button settings, user profile configuration, dynamic cart behavior, order configuration, and payment modes. These settings help customize how customers place orders and complete payments.

Order Receipt

The **Order Receipt** section controls the layout and appearance of the receipt displayed after an order is placed. Administrators can configure what information appears on the receipt, including product details, package details, and item information.

Available Settings

Setting	Description
Order Receipt	Select the receipt display mode (e.g., Full).
Product	Show or hide product details on the receipt.
Package	Show or hide package details on the receipt.
Item	Show or hide ordered items on the receipt.

Print Receipt Button

The **Print Receipt Button** allows administrators to customize the receipt confirmation screen shown after an order is placed.

The following settings are available:

- Print Receipt
- Header Text

- Header Size
- Header Color
- Button (Yes) Text
- Button (Yes) Color
- Button (Yes) Background
- Button (Yes) Size
- Button (Yes) Radius
- Button (No) Text
- Button (No) Color
- Button (No) Background
- Button (No) Size
- Button (No) Radius
- Card Color
- Card Border

These options help customize the appearance of the receipt interface.

Header Text

The **Header Text** is displayed at the top of the receipt. Administrators can enable or disable it and customize its size and color.

Button (Yes)

This button is displayed when users choose to print their receipt.

Administrators can customize:

- Button Text
- Text Color
- Background Color
- Font Size
- Border Radius

Button (No)

This button is displayed when users do not want to print the receipt.

Administrators can customize:

- Button Text
- Text Color
- Background Color
- Font Size
- Border Radius

Card Color

Defines the background color of the receipt card displayed on the Kiosk.

Card Border

Defines the border color of the receipt card.

Product Cart Button

The **Product Cart Button** controls how the cart button appears while customers browse products.

Administrators can configure:

Setting	Description
Mode	Select the display mode (e.g., Full Cart).
Text	Enable or disable button text.
Button Text	Customize the button label.
Size	Set the button text size.
Text Color	Configure the button text color.
BG Color	Configure the button background color.
Animation	Apply animation effects to the button.

Add to Cart

The **Add to Cart** text is displayed when a customer adds a product to the shopping cart. This text can be customized according to business requirements.

Remove from Cart

The **Remove from Cart** text is displayed when a product is removed from the shopping cart. Administrators can modify this label as required.

User Profile

The **User Profile** section allows administrators to choose which customer information should be collected before placing an order.

Supported fields include:

- Name
- Phone Number
- Email Address
- Address
- Custom Profile Fields

These details help identify customers and process orders efficiently.

Dynamic Cart Button

The **Dynamic Cart Button** allows administrators to customize the text displayed on the cart button.

Available options include:

Field	Description
Empty Cart Text	Text displayed when the cart is empty.
Open Cart Text	Text displayed when items are added to the cart.

Order Configuration

The **Order Configuration** section contains additional ordering options.

Available settings include:

- Package Code
- Get Package Code
- Package Campaign

These settings can be configured according to business requirements.

Payment Mode

The application supports two order modes:

Kiosk

The **Kiosk** mode allows customers to place and pay for their orders directly through the Kiosk.

Features

- Supports **Pay Online**.
- Customers can complete payments directly on the Kiosk.
- A receipt can be printed after successful payment.
- The receipt indicates that the payment has been completed successfully.

Offline

The **Offline** mode supports **Cash on Counter / Cash on Delivery**.

Features

- Customers can place orders without making an online payment.
- Payment is collected at the billing counter.

- A receipt is generated after placing the order.
- The receipt clearly displays whether the payment is **Pending**, **Paid Online**, or **Cash on Counter**, making it easy for staff to verify the payment status.

Manage Order Settings

Administrators can:

- Configure Order Receipt settings.
- Customize the Print Receipt screen.
- Configure Product Cart Button settings.
- Manage User Profile fields.
- Customize Dynamic Cart Button labels.
- Configure Package Codes and Campaigns.
- Enable Online or Offline payment modes.

Best Practices

- Configure receipt settings before deploying the Kiosk.
- Keep button labels simple and user-friendly.
- Collect only the necessary customer information.
- Verify payment modes before making the Kiosk live.
- Test both Online and Offline ordering workflows.
- Ensure the receipt printer is properly configured.

> **Important:**
> The application supports both **Kiosk (Pay Online)** and **Offline (Cash on Counter)** ordering modes. Customers can either complete payment directly through the Kiosk or pay at the billing counter. The printed receipt clearly indicates the payment status, helping staff verify whether the payment is **Pending**, **Paid Online**, or **Cash on Counter**. After making any changes, click the **Submit** button to save the configuration.

Revision #5
Created 2026-07-13 04:32:07 UTC by Akshit Jain
Updated 2026-07-16 06:22:15 UTC by Akshit Jain